



Senate House Chambers

Standard Terms for Public Access (with Intermediary)

These terms are based on the BSB's Model terms

1. My terms

- 1.1. I am the only person you are instructing and I personally will do all the work needed under this arrangement. I am an independent self-employed barrister, although I practise with other barristers from a set of Chambers (Senate House Chambers). A set of Chambers is a practice where a collection of independent self-employed barristers share premises and administrative services.
- 1.2. I have carefully considered the instructions and can confirm that I have sufficient experience and competence to undertake the work.
- 1.3. If for any reason I cannot carry out all the work you are instructing me to do, or if I want to suggest that another barrister (instead of me, or as well as me) carries out the work for you, my clerk or I may propose this and explain why I have made this suggestion. However, another barrister will not carry out work for you unless and until you have agreed to an arrangement and have instructed the other barrister. If you or *[Client Name]* feel that you would be happier with the services provided by an organisation (rather than an individual), you or *[Client Name]* need to instruct a firm of solicitors.

[NB: If the instructions are a brief for a specified day, add:]

- 1.4. There may be times when my professional commitments clash. If I identify a possible clash of commitments and I am unable to work on your case I will do my best to:
 - a. Warn you and *[Client Name]* as soon as possible and ask you how you would prefer to continue. As a result, it would be helpful if you would give me a telephone number on which I will always be able to contact you.
 - b. Suggest the name of another barrister within my Chambers (of a suitable level of seniority and expertise), who is willing to accept this case under same terms as this agreement. You and *[Client Name]* would then need to decide whether you want to instruct that barrister.
 - c. Help you and *[Client Name]* find a barrister from other Chambers if there is not a suitable barrister within my Chambers, or if you do not want my Chambers to continue working on your case.
 - d. Discuss with you the costs of using another barrister.

2. The work I will carry out

- 2.1. The work you are instructing me to carry out is set out in my covering letter.
- 2.2. If subsequent work is needed on this matter, there will be another letter of agreement between us.

3. The range of work I can carry out

- 3.1. Barristers advise on the law, draft documents for clients to use and appear on behalf of their client before courts or other organisations. Barristers do not handle client money or undertake the organisation or management of a case proceeding through a court.
- 3.2. Here are some examples of work I can carry out:
 - a. I can draft letters on [*Client Name*]'s behalf.
 - b. I can appear on [*Client Name*]'s behalf to argue their case at court.
 - c. If a witness statement is needed from [*Client Name*], I may draft it from what [*Client Name*] tells me. I may also help to finalise a witness statement from another person based on the information that person has provided.
 - d. I can advise on the need for expert evidence and on the choice of a suitable expert. However I may not instruct an expert on [*Client Name*]'s behalf. Expert evidence is evidence about a professional, scientific or technical matter provided by an individual with expertise in that area.
 - e. I can draft formal court documents on [*Client Name*]'s behalf. However, I cannot serve court documents on other parties or file them at court on [*Client Name*]'s behalf. [*Client Name*] will need to take responsibility for serving formal court documents on other parties and filing them at court. Serving court documents is the process by which papers relating to a case are put before the court or tribunal and the parties, e.g. individuals or organisations, involved in the case. This usually signals the start of formal proceedings.
 - f. I cannot go on the court record or provide my address to the court as the 'address for service' of documents (that is, the address which you are required to provide to the court for receipt by [*Client Name*] of formal court documents sent by the court or other parties). [*Client Name*] will be listed on the court record as a litigant in person. You will need to provide [*Client Name*]'s address as the 'address for service' of documents sent to them by the court and other parties.
- 3.3. As you are instructing me without a solicitor, you must be sure that:
 - a. [*Client Name*] is able to do whatever is necessary for those matters that I cannot deal with;
or
 - b. you have made an arrangement with another person of suitable competence and experience to provide these services.

4. Circumstances when I may not be able to act for you

- 4.1. As a barrister, I must follow the Bar Code of Conduct. That Code of Conduct requires me to consider whether a solicitor needs to be instructed in [*Client Name*]'s best interests. If there comes a point at which I consider a solicitor is needed I will no longer be able to act for [*Client Name*] other than on the instructions of a solicitor. If I foresee that situation arising, I will give you as much notice as possible.

5. Legal Aid

- 5.1. [*Client Name*] may be eligible for public funding or “legal aid” as it is usually referred to. However, as a barrister I cannot do legal aid work unless I have been instructed by a solicitor. If you want to talk to someone in more detail about getting legal aid, you should contact a solicitor who does legal aid work. They will be able to advise you about legal aid arrangements relating to civil cases, e.g. where you are in a private dispute with another individual, or organisation and criminal cases, e.g. where a crime may have been committed.
- 5.2. You can find out more information on the www.gov.uk website:
 - <https://www.gov.uk/community-legal-advice>
- 5.3. If you wish [*Client Name*] to be assessed for legal aid for a civil case you can contact Community Legal Advice. This is a service which provides advice about family, debt, benefits, housing, education or employment problems. You can call them on: 0845 345 4345. You can also use their online legal aid calculator. This is a tool which allows you to check whether [*Client Name*] can get legal aid for their case, if it is a civil case. This tool also allows you to get online advice and can help you find a legal adviser near you:
 - <http://legalaidcalculator.justice.gov.uk/calculators/eligCalc?execution=e2s1>
- 5.4. If [*Client Name*] does not qualify for legal aid, you might like to consider whether [*Client Name*] has any insurance policies that might cover their legal fees, or if the fees may be paid by someone else, for example a trade union.
- 5.5. I can advise and represent [*Client Name*] if:
 - [*Client Name*] makes an informed decision not to seek public funding;
 - [*Client Name*] makes a public funding application, e.g. [*Client Name*] has applied to get legal aid to help fund their case, that is rejected;
 - [*Client Name*] does not wish to take up an offer of public funding (perhaps because the level of contribution required is too much).
- 5.6. In signing these terms, you confirm that [*Client Name*] has been informed that they may be eligible for public funding and has been informed about where further information regarding this may be found. You are choosing to instruct me without the benefit of any public funding that may be available to [*Client Name*].

6. My availability

- 6.1. As I carry out all my professional work personally, there will be times when I am not available to you. For example, if I am in court for a day or for several days in a row, I may be totally unavailable to all other clients during that time. If you are not able to contact me directly you can leave a message with my clerk and I will respond as soon as possible.

7. Fees

- 7.1. My fees for this work are set out in my covering letter.
- 7.2. Under this contract, you (not Y) are responsible for paying my fees.

- 7.3. If you owe me any fees and do not pay them for more than three months after I give you a fee note, interest will be payable at 2% above the Barclays Bank base rate from 28 days of the date of the fee note.

8. Documents

- 8.1. You and I agree that:
- a. I am entitled to keep copies of any documents you or [*Client Name*] give me for my own professional records; and
 - b. I will return all original documents to you and [*Client Name*] when I have carried out the work you have instructed me to do.
- 8.2. I would prefer that you give me copies of documents rather than originals. However, if this is not possible, I may make a reasonable charge to you for producing photocopies.

9. General obligations

- 9.1. The information which you give me about [*Client Name*]'s case will be received in professional confidence. This means that I must maintain the confidentiality of any such information and can only tell others about it if [*Client Name*] gives their consent for me to do so. The only exception is that statutory and other legal requirements may cause me to disclose (i.e. reveal) such information to governmental or other regulatory authorities or organisation whose rules I must meet, and to do so without first obtaining [*Client Name*]'s consent to such disclosure or telling you and [*Client Name*] that I have done so. Statutory and legal requirements are rules or regulations that an individual must, by law, follow.
- 9.2. The contract we are making between us will be governed by English law, and any dispute will be subject to the jurisdiction of the English courts. Jurisdiction means the power and authority of a court or tribunal to determine the outcome of a case and to impose sanctions or penalties on those involved.

10. Complaints

- 10.1. I hope you and [*Client Name*] will be happy with the professional services I provide. However, if you are not satisfied, you should first refer the matter either to me or to my Chambers (Senate House Chambers) in line with my Chambers' complaints procedure. A copy of my Chambers' complaints procedure is attached and is also available on the website www.XXXX.co.uk. You can also contact our Chambers Management Team to request this information on XXXX or email XXXX@.co.uk.
- 10.2. If you are not happy with my reply or my Chambers' reply then you can contact the Legal Ombudsman. The Legal Ombudsman is a free, impartial and independent service set up by the Government which deals with complaints about the service you have received.

- 10.3. You must complain to the Ombudsman within six months of receiving a final response to your complaint from myself or from my Chambers (provided the response specifically notifies you of your right to complain to the Ombudsman and of the six month time limit). A complaint to the Ombudsman must also be made not more than six years after the act or omission complained about or not more than three years from the date when you should reasonably have known that there were grounds for complaint.
- 10.4. For further details about how to make a complaint to the Legal Ombudsman, including guidance about the new scheme rules that came into effect on 1 February 2013, please contact the Legal Ombudsman directly at:
- 10.5. For further details about how to make a complaint to the Legal Ombudsman, including guidance about the new scheme rules that came into effect on 1 February 2013, please contact the Legal Ombudsman directly at:
- Legal Ombudsman, PO Box 6806, Wolverhampton, WV1 9WJ
 - Email: enquiries@legalombudsman.org.uk
 - Phone: 0300 555 0333
 - Website: www.legalombudsman.org.uk
- 10.6. A guide to the new scheme rules that came into effect on 1 February 2013 can be found on the Legal Ombudsman's website at:
- <http://www.legalombudsman.org.uk/downloads/documents/A-guide-to-our-revised-Scheme-Rules.pdf>
- 10.7. Frequently Asked Questions concerning the new Legal Ombudsman can be found on the BSB's website:
- <https://www.barstandardsboard.org.uk/complaints-and-professional-conduct/concerns-about-a-barrister/>

I confirm that I have read and accepted these terms:

Clients name (please print):

Client's signature:

Date: